New way of contacting the general Blackboard Support

The general Blackboard Support has merged with other support units at AU and has become the Study Systems Support.

This means that you cannot email the Blackboard support as you normally do. Instead, you will need to fill in your questions in a contact form. Find the contact form at www.au.dk/sts (Danish) or use this link. (English)

The Study System Support has a new phone number: 87 15 07 77.
Opening hours: Monday to Thursday: 9 a.m. to 3 p.m. and Friday: 9 a.m. to 2 p.m.

On the website, you can also find a variety of instructions on how to use Blackboard.

Very soon, you will also find a support tab when logged in to Blackboard.

The pedagogical support is still situated at ST Learning Lab, and do not hesitate to contact us.

Happy Blackboarding and have a nice weekend.

Kind regards,
ST Learning Lab